

Your guide to becoming your neighborhood's Local Superhero

Introducing Directory**PUSH**

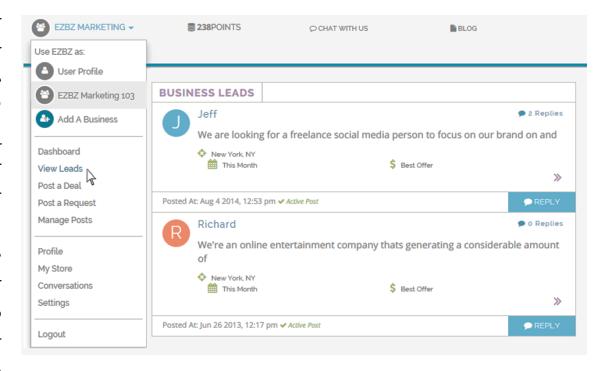




RECEIVE BUSINESS LEADS

BUSINESS LEADS

You can view real-time leads, or potential clients, by clicking on your company name at the top of the page and selecting "View Leads" from the dropdown. Here, you will find consumers actively seeking your specific services or products in your area. You can initiate a conversation by clicking on the reply button. The consumer is then notified via email or text message of your response. To view your conversations click on your company name at the top of the page and select Conversations" from the dropdown.





CHOOSE HOW TO REPLY

With EZBZ you have two ways to reply to a consumer inquiry.

The platform will default to the method most immediately cost effective to you for a single reply:

Pay to reply

Pay \$1 to reply to the inquiry. Once you pay to reply you can respond multiple times to the same inquiry.

Purchase a **Subscription**

For \$60 a month, become a premium member and receive an unlimited number of responses and other perks!

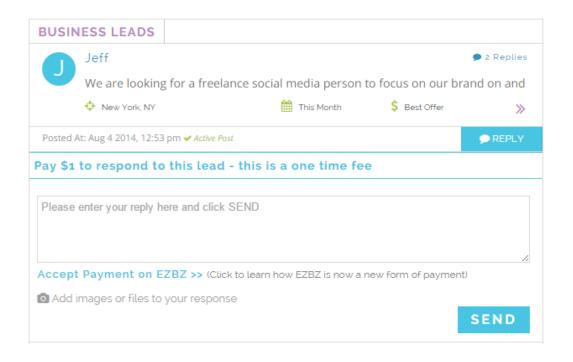
www.myezbz.com/store



CHOOSE HOW TO REPLY

PAY \$1 TO REPLY

The Pay To Reply option allows you to reply to the consumer's inquiry for a one time fee of \$1. Once you pay to respond, all additional responses for that specific inquiry are free.





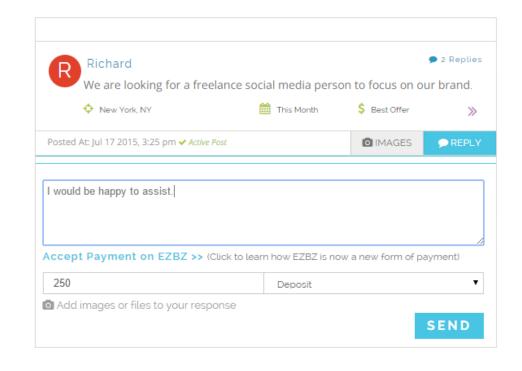
CHOOSE HOW TO REPLY

BECOME A PREMIUM MEMBER

It costs just \$60 a month to subscribe to EZBZ as a premium member. As a premium member you will enjoy unlimited responses, monthly deal blasts and highlighted display on all searches.

It's easy to become a monthly subscriber! Simply click the "store" link on the footer and proceed to checkout.

www.myezbz.com/store

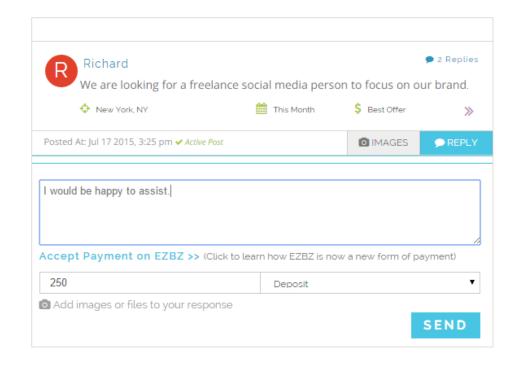




SELL VIA EZBZ

SELL VIA EZBZ

You can sell your service or product directly in your response to the consumer's inquiry. In your response, simply provide details of the product or service you are offering, as well as the full price or deposit amount the consumer will pay. If the consumer accepts your bid, they will pay you through EZBZ's secure checkout; EZBZ will take a \$3 transaction fee and you keep the rest! This is a great option for businesses that don't currently accept credit cards, or prefer to expedite the payment process. You also get the benefit of unlimited communication with the consumer for this inquiry.

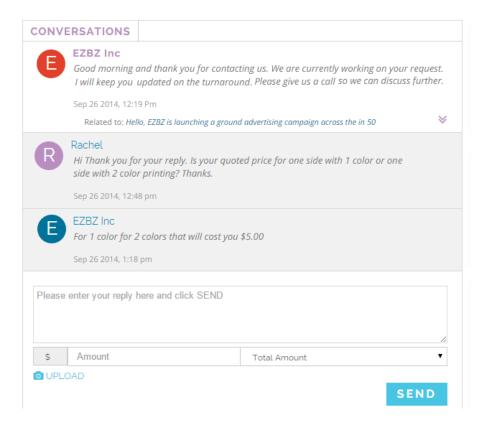




COMMUNICATE WITH CONSUMERS

COMMUNICATION

Your initial reply to a consumer's post is visible to all registered users, just as you have the ability to see the initial response from the other businesses. However, after the initial reply, the ongoing communications are hidden from everyone's view and are confidential between you and the consumer.





COMMUNICATE WITH CONSUMERS

COMMUNICATION

Communications convert to sales when consumers feel a business can provide what they need. We recommend writing replies that are clear and informative. This is essential for an initial reply to increase chances of closing a sale. Always consider your first reply as the very first impression you are making on a potential customer and include any pertinent info to help make a decision. Quality first responses frequently include:

- Who your business is and why the consumer should do business with you. Include your name, contact information, number of years in operation, specialty, etc.
- Whether the product or service is available
- A preliminary or fixed cost or estimate
- Warranty information, if offered
- Ways to view work samples or contact references

While responses such as "call me" or "yes we can do this" may be most convenient, they don't offer much information and are often bypassed in favor of other responses that do. An appropriate and informative response can greatly assists the user in making a decision and increases your chances of getting a reply. Additionally, keep in mind that while cost may be a factor, the average EZBZ user doesn't always go with the lowest quote, their concerns are often focused on quality and reliability.

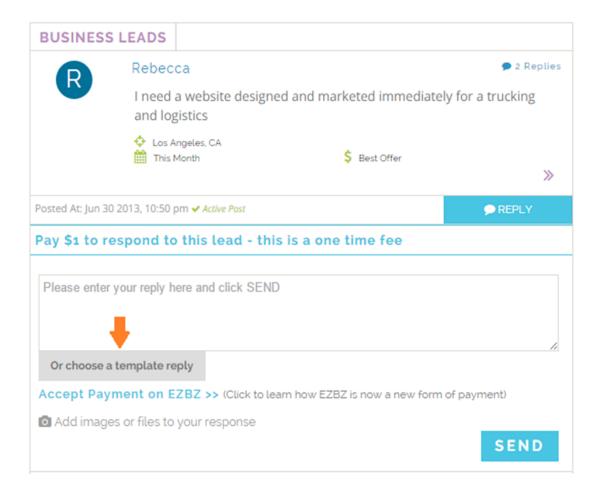


COMMUNICATE WITH CONSUMERS

Response Templates

To make responding easier we've added response templates that pull your business name and phone number from your profile. They can also be edited after selection to add your estimate, availability and any pertinent information.

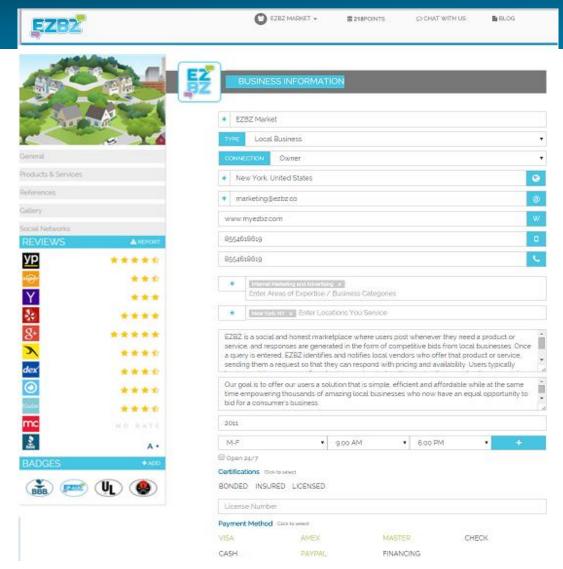
To access the template click on reply and click on "Or choose a template reply".





GENERAL INFO

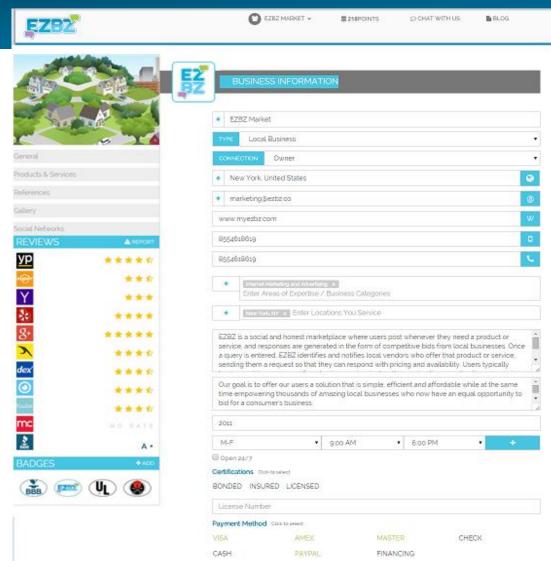
You can set up your own business profile with EZBZ. Include all the necessary information about your business: address, phone number, email address, website, and hours of operation. You can also add categories that are relevant to the types of services that your business provides and select the areas where you provide service.





GENERAL INFO

We encourage you to write a description about your business so that consumers know exactly what type of services you offer. This is a great place to let consumers know if you are bonded, insured or licensed, and you can include your license number, if applicable. You can also let consumers know what forms of payment you accept.





REFERENCES

Give potential customers the chance to hear about the quality of your work first-hand. Make your business profile stand out by adding references from satisfied customers, their contact information, and comments about your work. Let your potential customers know why they should choose you! To access this feature, click on your company name at the top of the screen, select "profile" and in the left-hand side of the screen click on "References".







REVIEWS AND BADGES

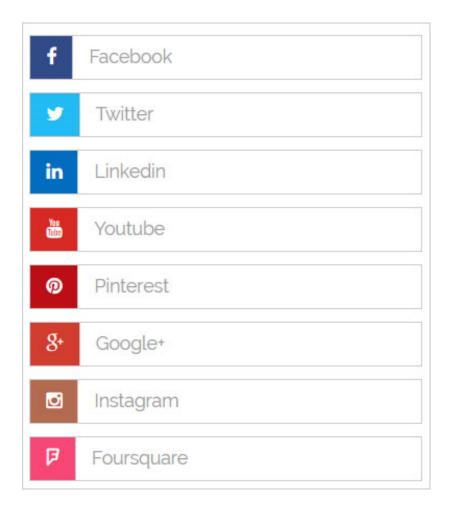
Reviews and ratings of your business are automatically collected from a variety of websites and then added to the "Reviews" section of your profile. The review and/or rating will be presented alongside an icon of the website it was originally posted to. If you believe the information is an inaccurate representation, you can notify EZBZ by clicking on the "Report" button located at the top of the "Reviews" section of your profile and the matter will be investigated and considered for an update. If your business has earned any badges throughout the years that it has been in operation, you may add them in the "Badges" section located on the left side of the profile page. You can also earn an EZBZ badge upon completing the process of verifying your business. Click on your company name at the top of the screen, select "profile" and in the left-hand side of the screen click on "Badges".





SOCIAL MEDIA

In this day and age, social media media has become a an essential marketing tool. EZBZ gives you an option to include links to your business' social media accounts directly on your EZBZ profile. Click the on your company name at the top of the screen, select "profile" and in the left-hand side of the screen click on "Social Networks".





PRODUCTS AND SERVICES

You have flexibility to list all of the products and/or services your business offers, with an option for the consumers to purchase directly from your business profile via EZBZ's secure cart (EZBZ only collects a \$3 transaction fee and you receive the rest). You can also add an image of the product you are selling or images of completed work. Click on your company name at the top of the screen, select "My Store" from the dropdown and at the top right of the screen click on "+Add New Item". You can also edit the offers you are currently offering from this page.

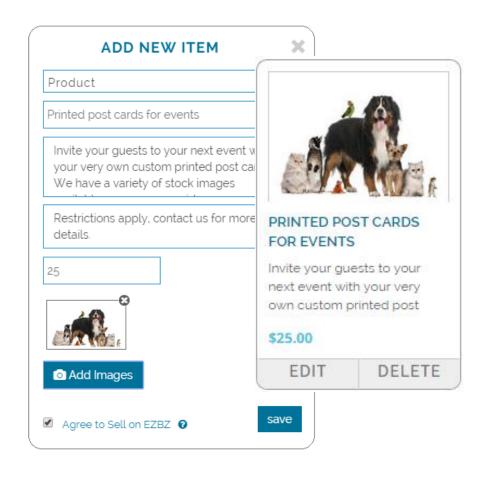




IMAGE GALLERY

Potential customers enjoy seeina photographs of products and services. Positive examples can build interest and lead to more transactions. You have the option of adding images of your work and the products you wish to sell, in the image gallery section of your business profile. As an incentive to build this portion of your profile, you can earn points to use toward responding to consumer inquiries, when you add images to your gallery. Click your company name at the top of the screen, select "Dashboard" and below your business contact info upload the images to your gallery for 10 points each.











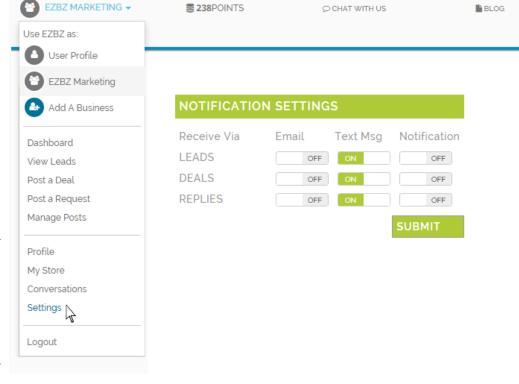


NOTIFICATIONS SETTINGS

NOTIFICATIONS

Businesses have the option of receiving emails, text messages, or app notifications any time there are opportunities available. Choose one contact method, or all!

When a consumer posts an inquiry looking for your specific service in your location or service area, or when you receive a reply from a consumer you already reached out to, we will notify you by your preferred method. You can turn these notifications on or off at any time. Click on your company name at the top of the screen, select "Settings" and you will see "Notifications" at the bottom of the page".





POINTS AND MONEY BALANCE

TOTAL POINTS

At the top of your screen you will notice what looks like stacked coins and a points balance. This is your total number of points available. Click on the "Points" icon to see your reward history, track how and when you earned your points. The way to redeem your points is in the process of being overhauled, you will be notified once the changes are completed.



EZBZ REWARDS

Congratulations EZBZ Marketing, you have 228 points, which is equal to \$11.4

See History

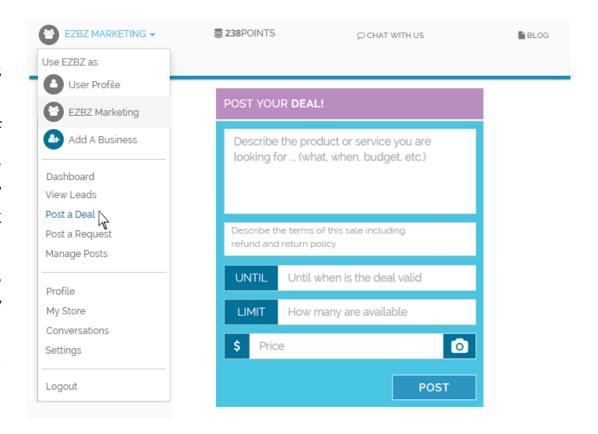
Activity	Amount	Date
Product	10	Jul 17 2015, 15:04
Service	10	Jul 14 2015, 12:30
Gallery	10	Jul 14 2015, 12:07
Gallery	10	Jul 14 2015, 12:07
Gallery	10	Jul 14 2015, 12:03



POST A DEAL

DEALS!

Attract consumers by offering deals to your services or products. Click on your company name at the top of your page and the choose "Post a Deal". You will then be directed to the screen shown in the diagram at right where you can describe your deal in detail. Enter the terms of the deal, date the deal is valid until, how many you are offering as well as the cost. You also have the option of adding images of the deal.

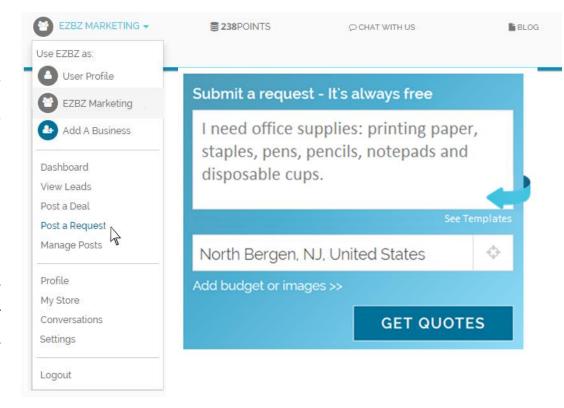




POST AN INQUIRY

REQUESTS

Sometimes a business needs some help too, and help is just a few clicks away with EZBZ. You can post an inquiry by clicking on your company name at the top of your screen and selecting "Post a request on the dropdown". Describe the service or product you are looking for, the address where you need the service performed, the date you need the service or product by and your budget. You also have the option of images related including to vour request.

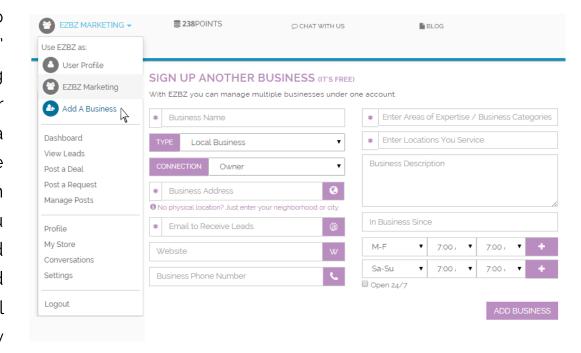




ADD A BUSINESS

ADDING MORE BUSINESSES

You can add more than one business to your profile in the "Add a Business" portion of your profile by simply clicking on your company name at the top of your page, choosing the option "Add a Business", and following the same initially when process as you did registering your first business. When you click on your company name you will find a drop down menu of all your registered accounts with EZBZ. Your personal profile is listed first and then any businesses that you have registered will follow.



Need more information or assistance?

Call us at 1855-461-8619

Email: support@myezbz.com

